

Dear Member

Please note that there have been recent changes to the rules imposed by the government particularly for close contact services from 24 September.

<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/close-contact-services>

Venues are required by law to record customers details and store for 21 days

<https://www.gov.uk/government/news/venues-required-by-law-to-record-contact-details>

Track and trace is now required to be implemented for close contact services and a downloadable QR code which you can print and make available so that customers can scan with their phone. You need to put a system in place and request details, but it is up to the customer to complete.

<https://www.gov.uk/guidance/maintaining-records-of-staff-customers-and-visitors-to-support-nhs-test-and-trace>

Kind regards
Rumana

Chair to the AMH